

Utilities Department Quarterly Meeting Update

Feb 18, 2020



CHARLOTTE COUNTY
FLORIDA

Agenda

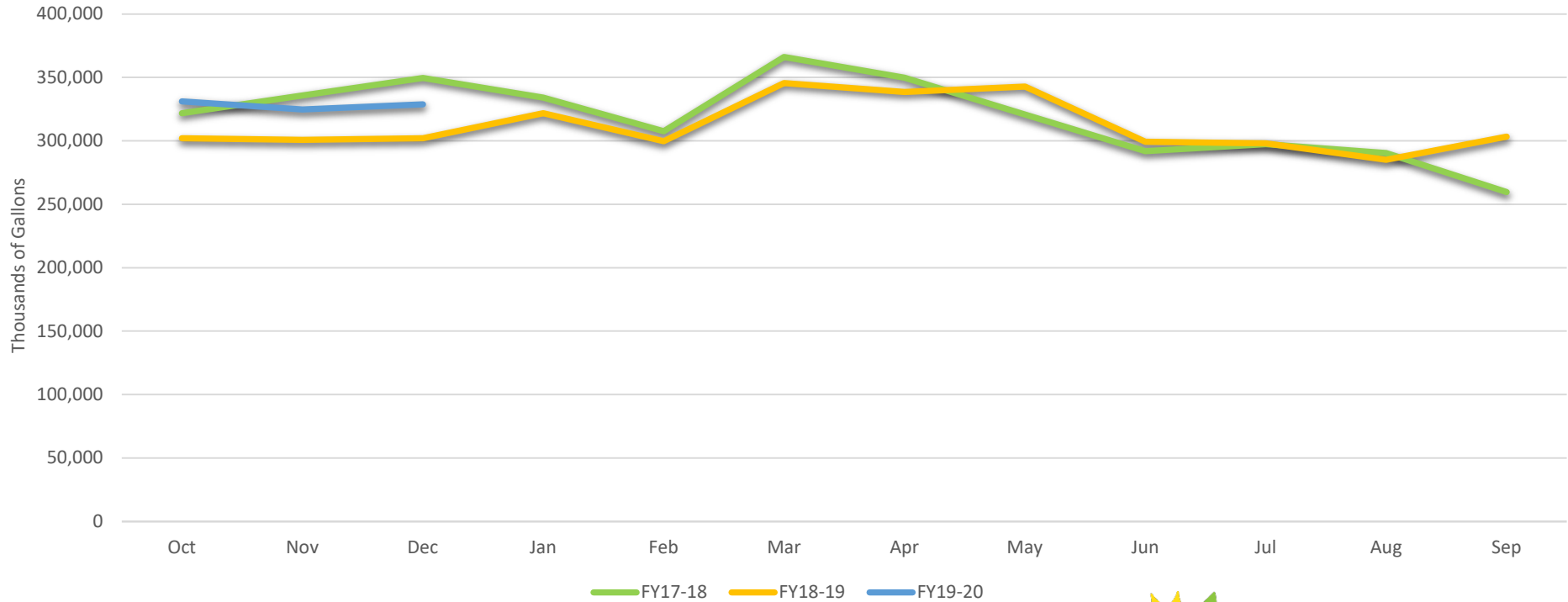
- Key Performance Indicators
- Updates



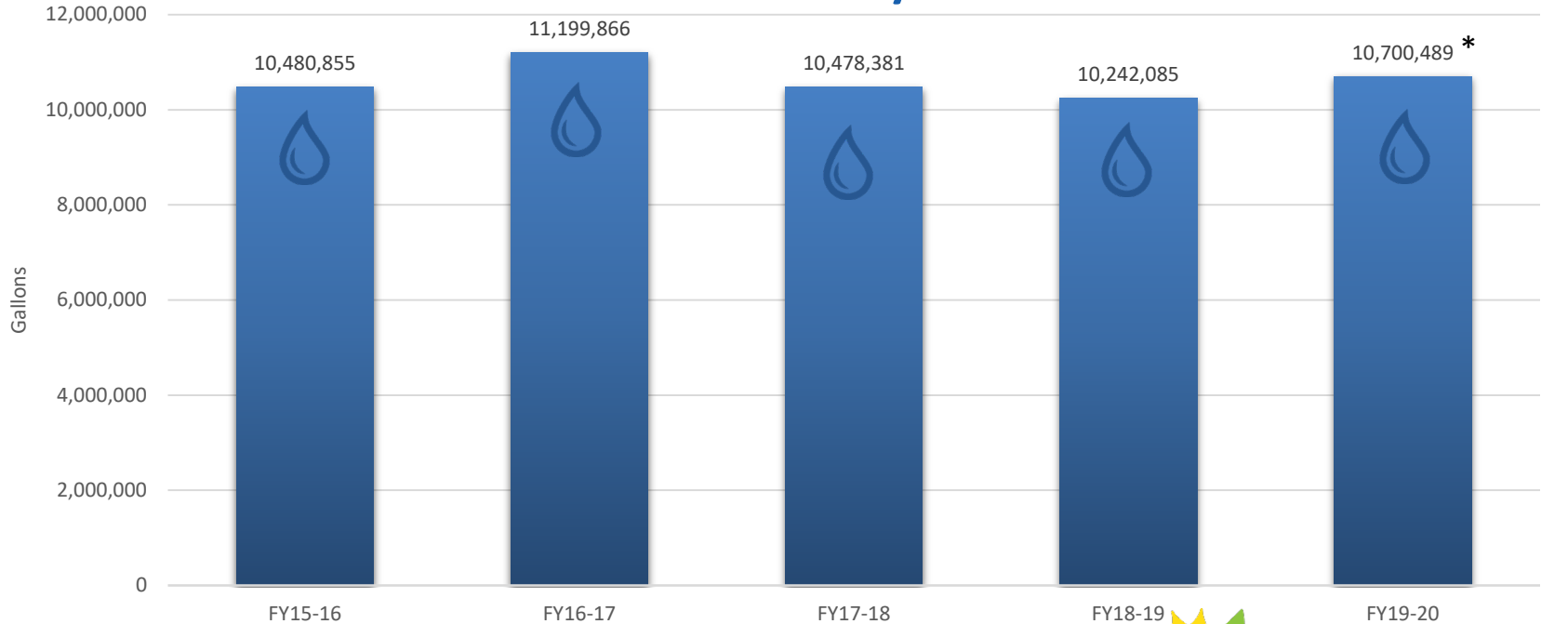
Key Performance Indicators



Monthly Purchases from Water Authority



Avg. Gallons/Day Purchased from Water Authority

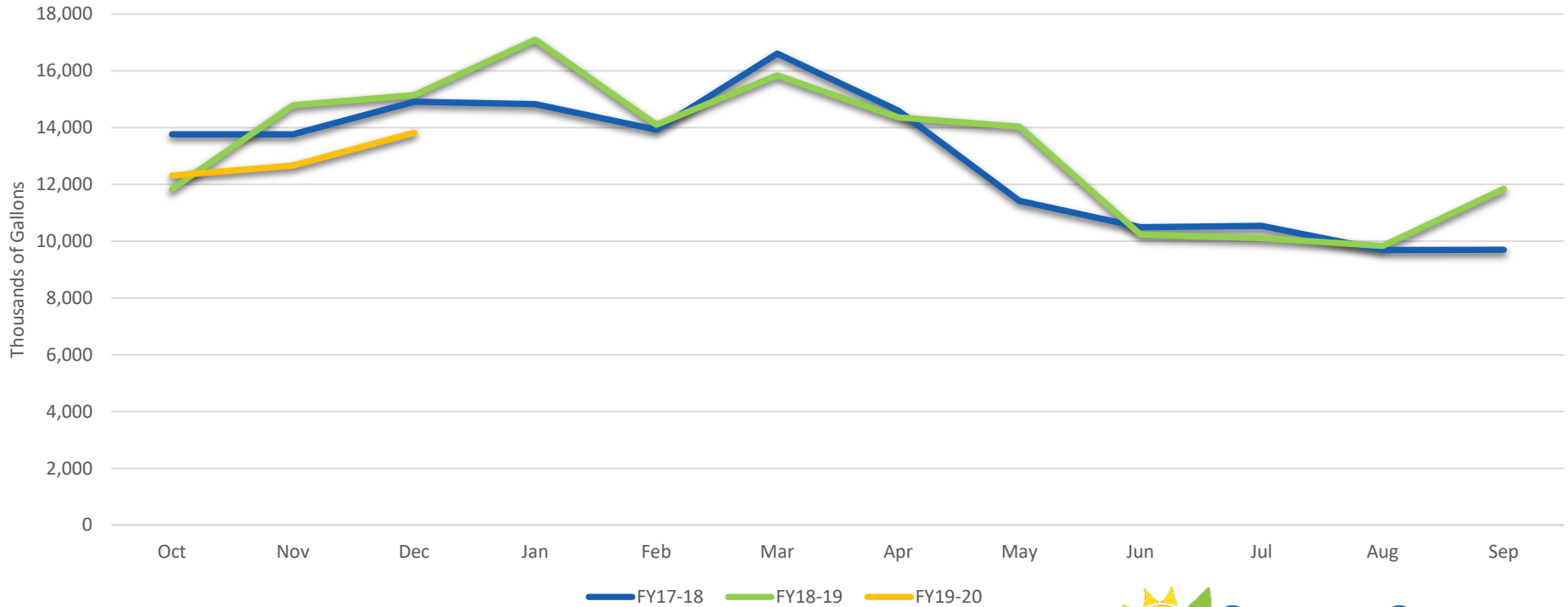


Allocation is 16.1 Million Gallons Per Day

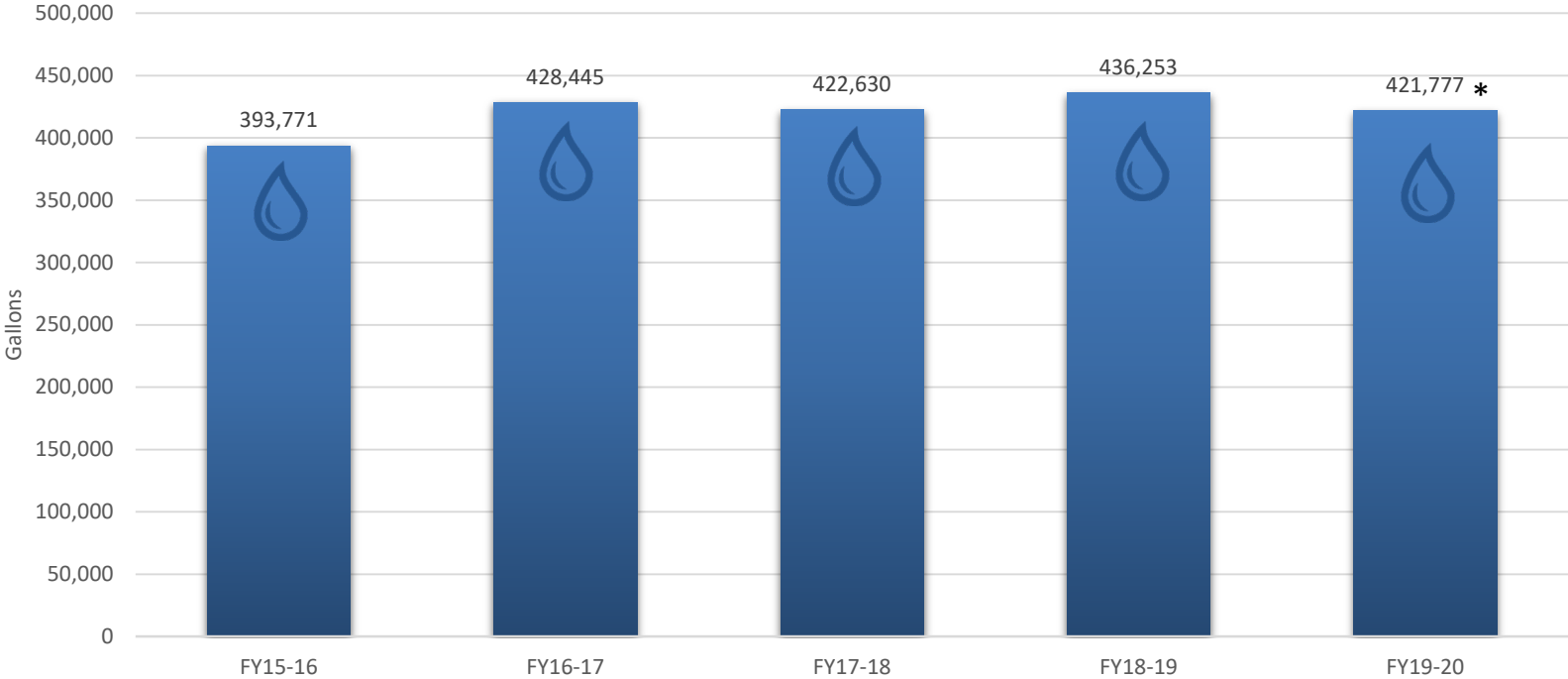
* Oct/Nov/Dec only



Water Produced at Burnt Store



Burnt Store Avg. Gallons/Day Produced

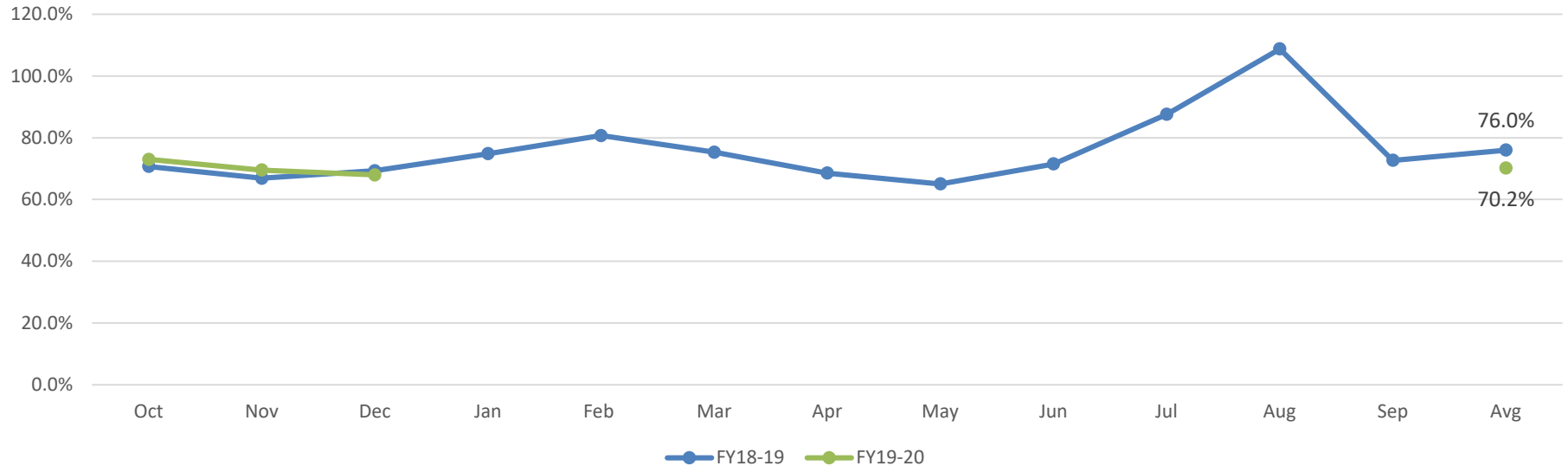


Max 840,000 Gallons Per Day

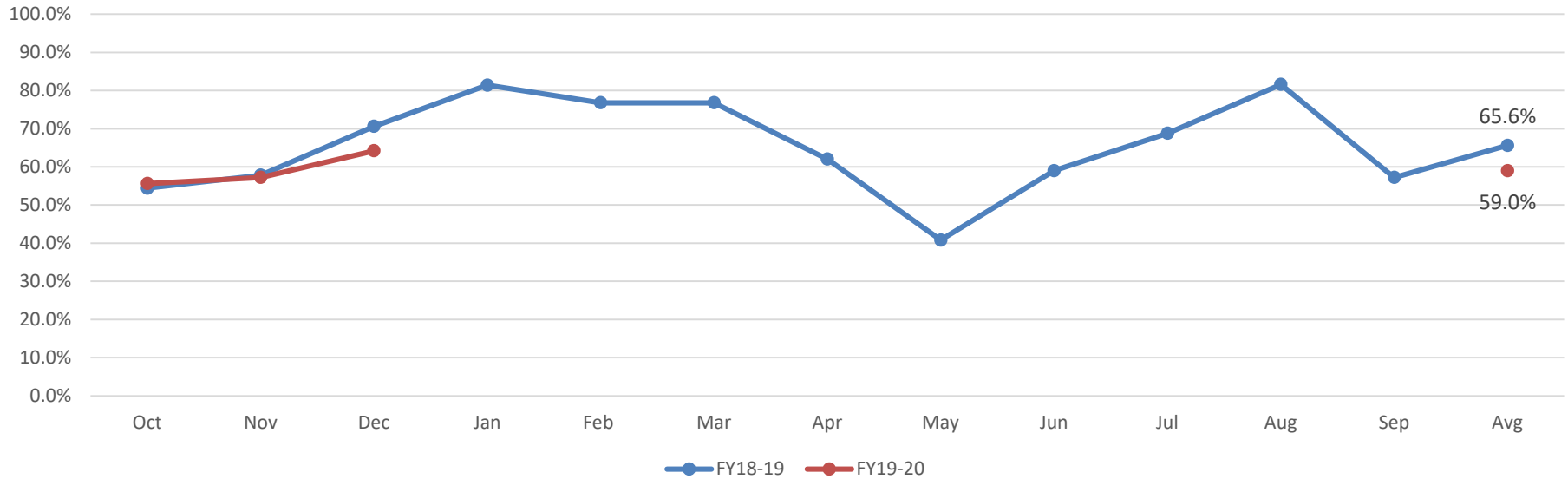
* Oct/Nov/Dec only



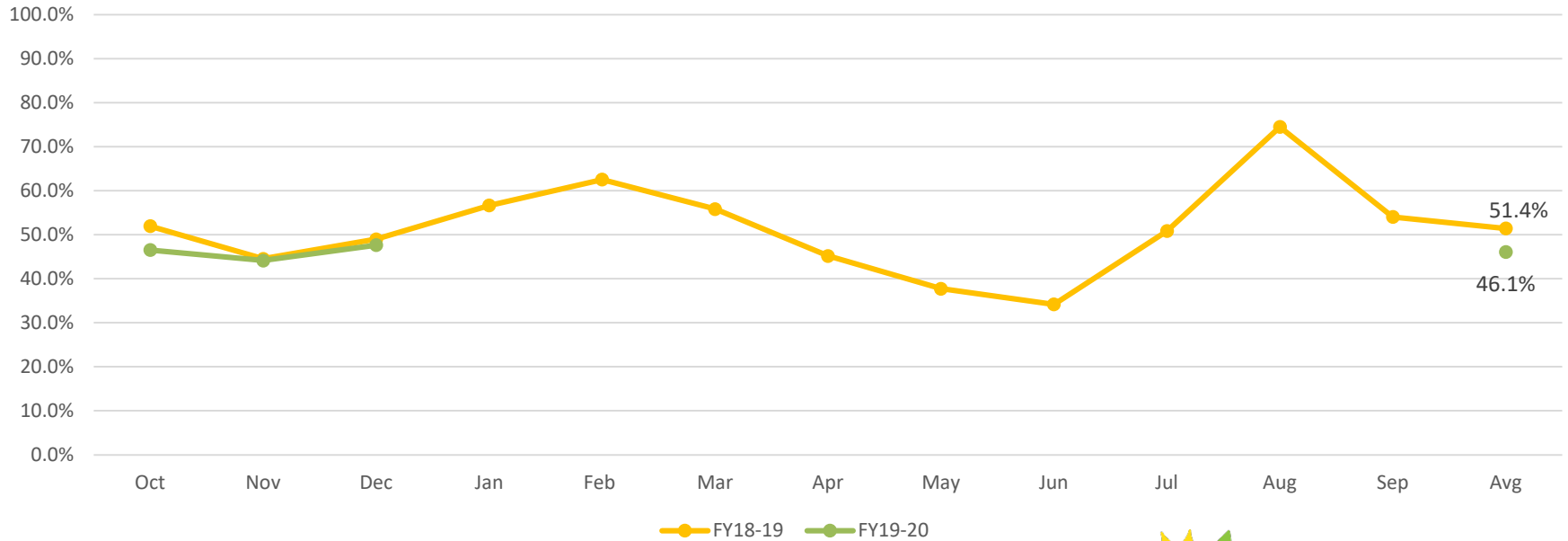
East Port Water Reclamation Facility Percent of Capacity



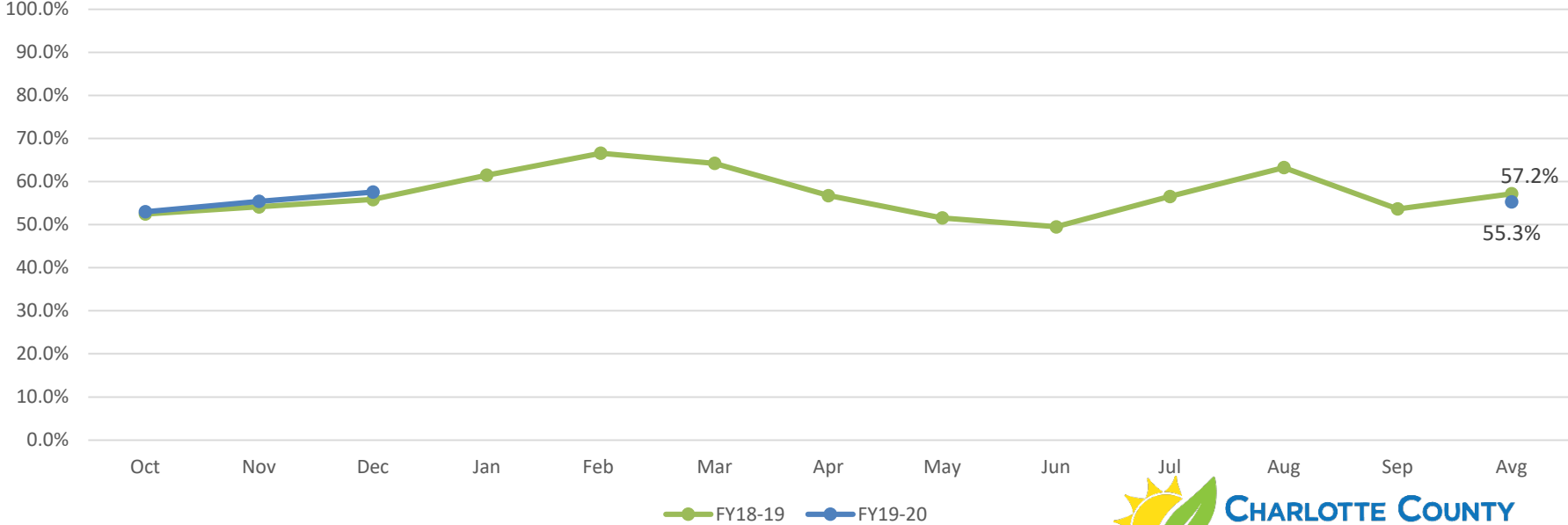
Burnt Store Water Reclamation Facility Percent of Capacity



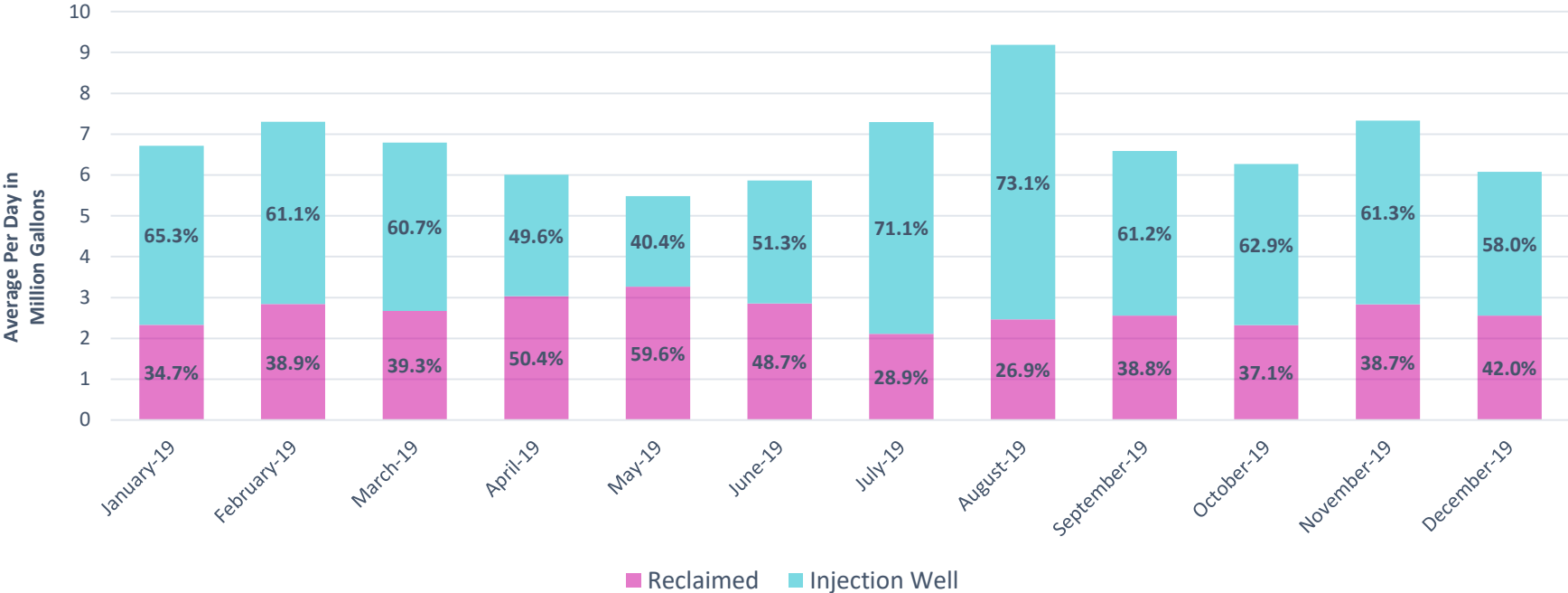
Rotonda Water Reclamation Facility Percent of Capacity



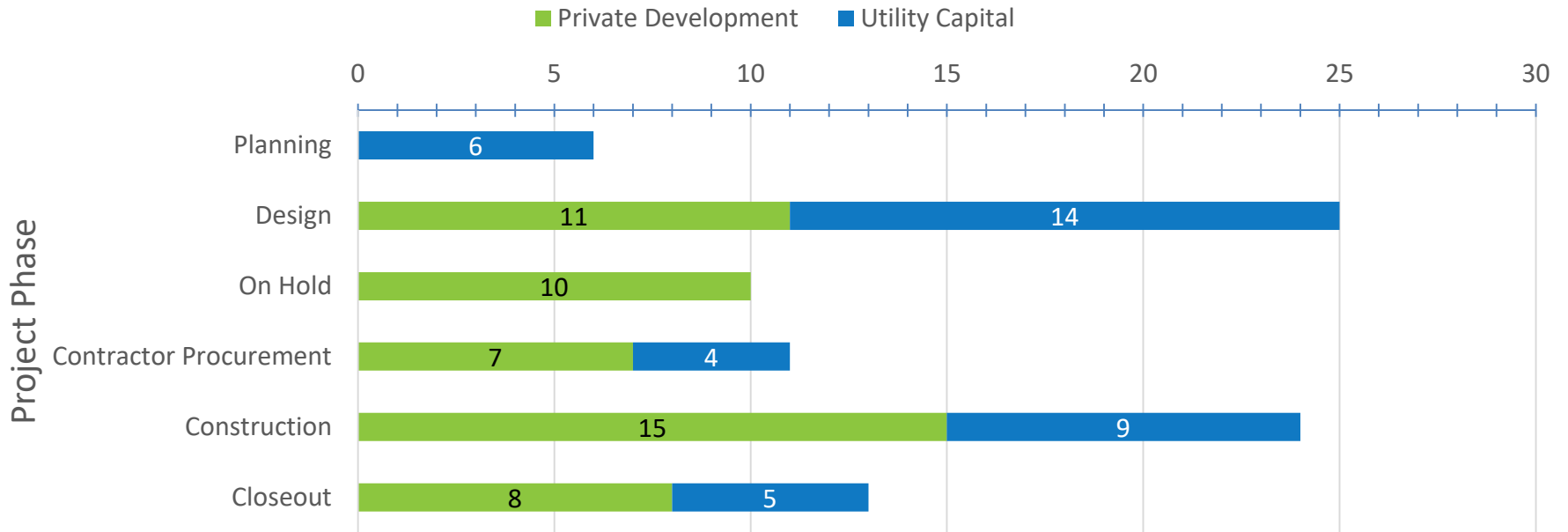
West Port Water Reclamation Facility Percent of Capacity



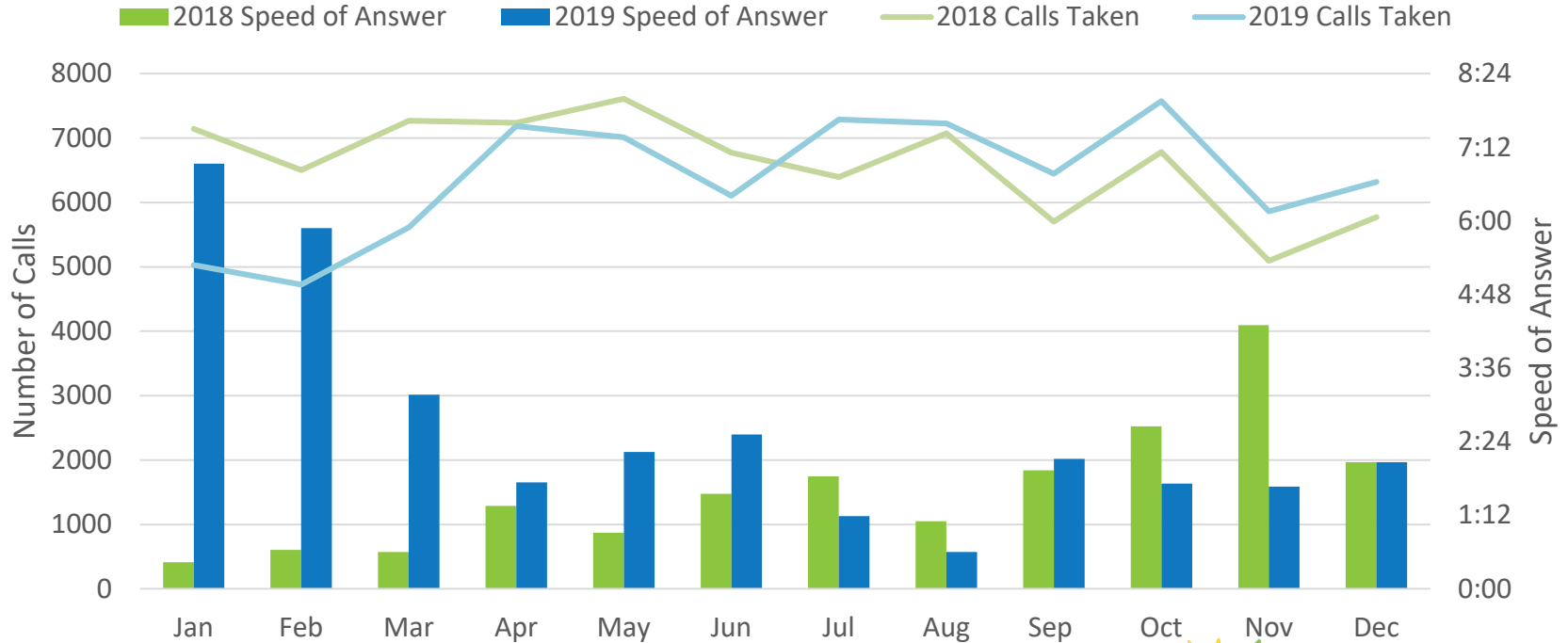
Reclaimed Use



Engineering Projects

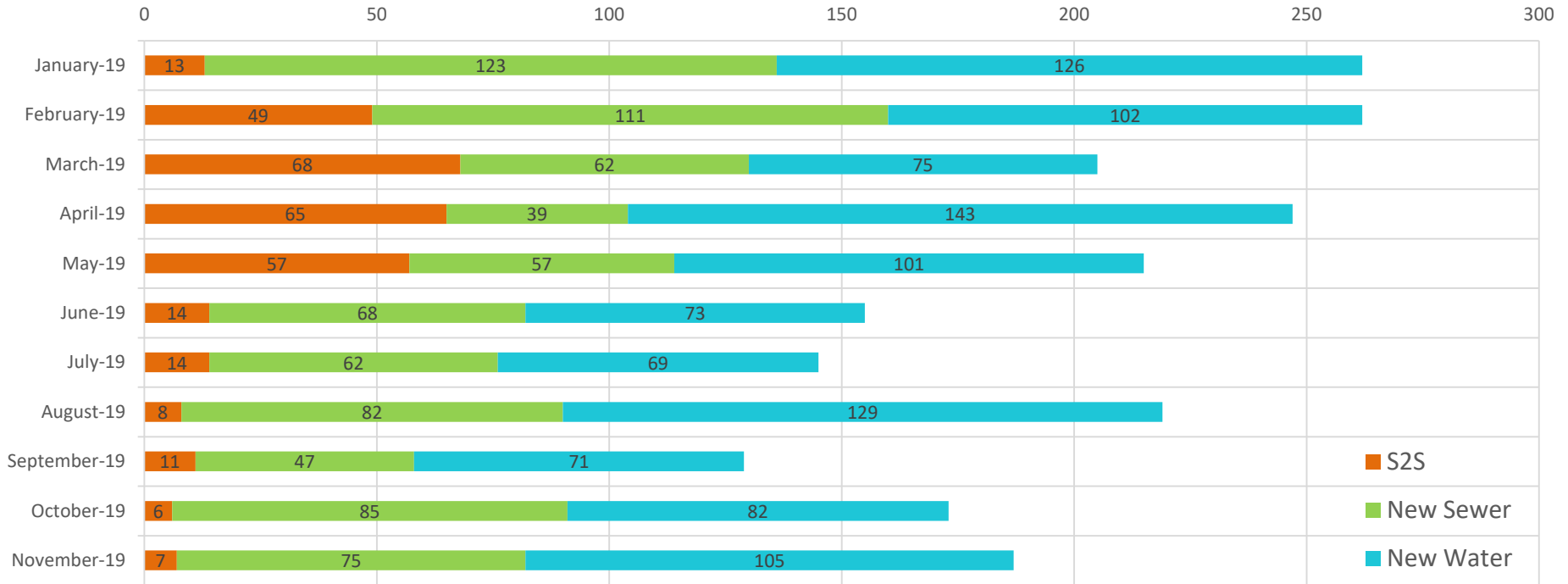


Call Center Data

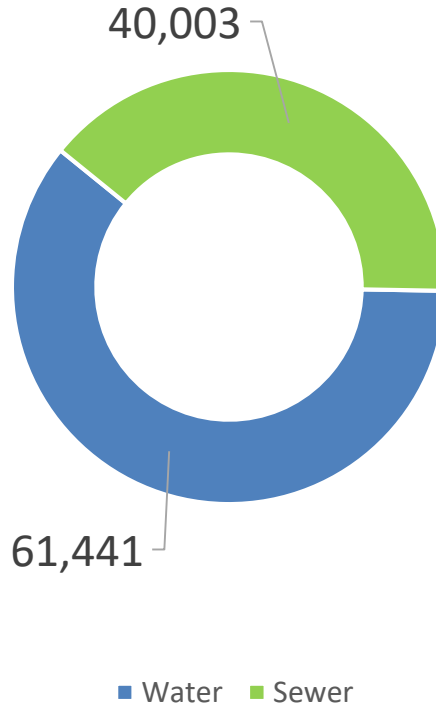


*New After Hours Call Center

New Connections



Active Connections



Updates



Loans

- Not part of core business
- Authority for loans Credit & Collection Policy
- 162 active loans (\$1.4M)
- No credit check required for CCU loans
- Rate amount from Rate Resolution
 - FL Prime +2%
 - Current Rate 6.75%
 - Updated Monthly
- Property ownership required for CCU loans
 - Property is liened

Bank of America

Wells Fargo

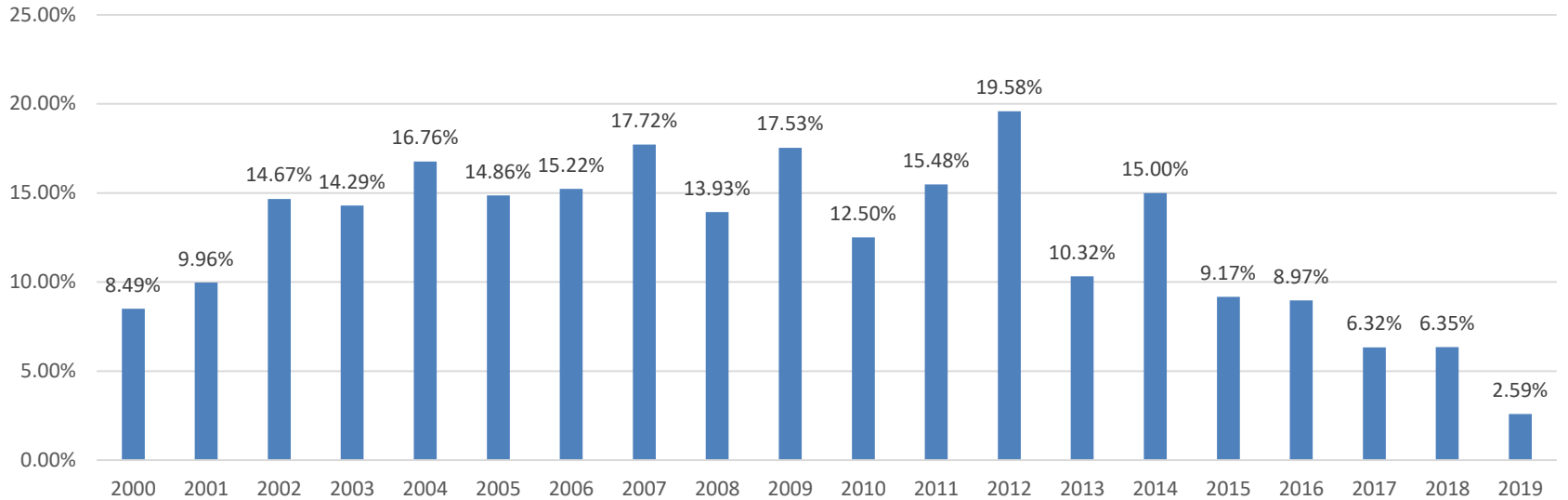
Home Equity Rate	Personal Loan Rate*
5.15%	6% to 20%*
6%	5.49 to 24.49%*

*Rates depend on borrower's credit score

*Personal loans must be secured

Loan Default Rate

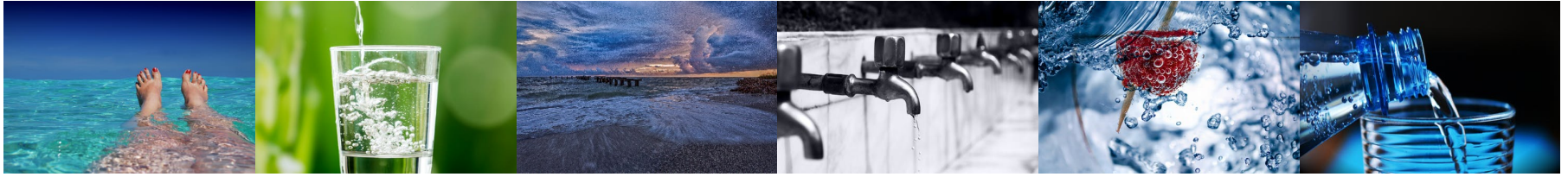
% Loans with unpaid charges > 90 days/Year



Consent Order

- Quarterly report sent on Dec. 30, 2019
- Majority of requirements complete
- Requested an extension:
 - Loveland Grandmaster Lift Station project (Dec 31, 2021)
 - In-kind Project, Beacon Force Main to be completed concurrent with Loveland





Questions?

