

Utilities Department Quarterly Meeting Update

May 19, 2020



CHARLOTTE COUNTY
FLORIDA

Agenda

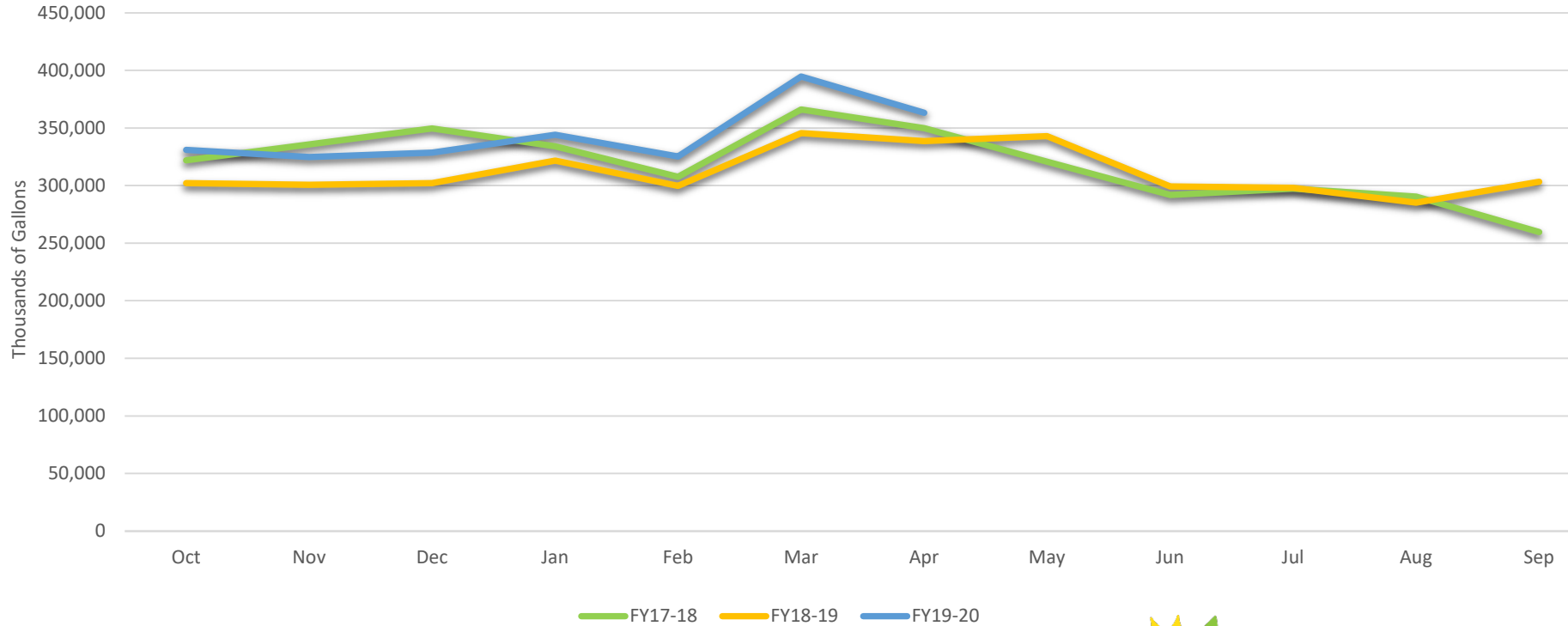
- Key Performance Indicators
- Updates



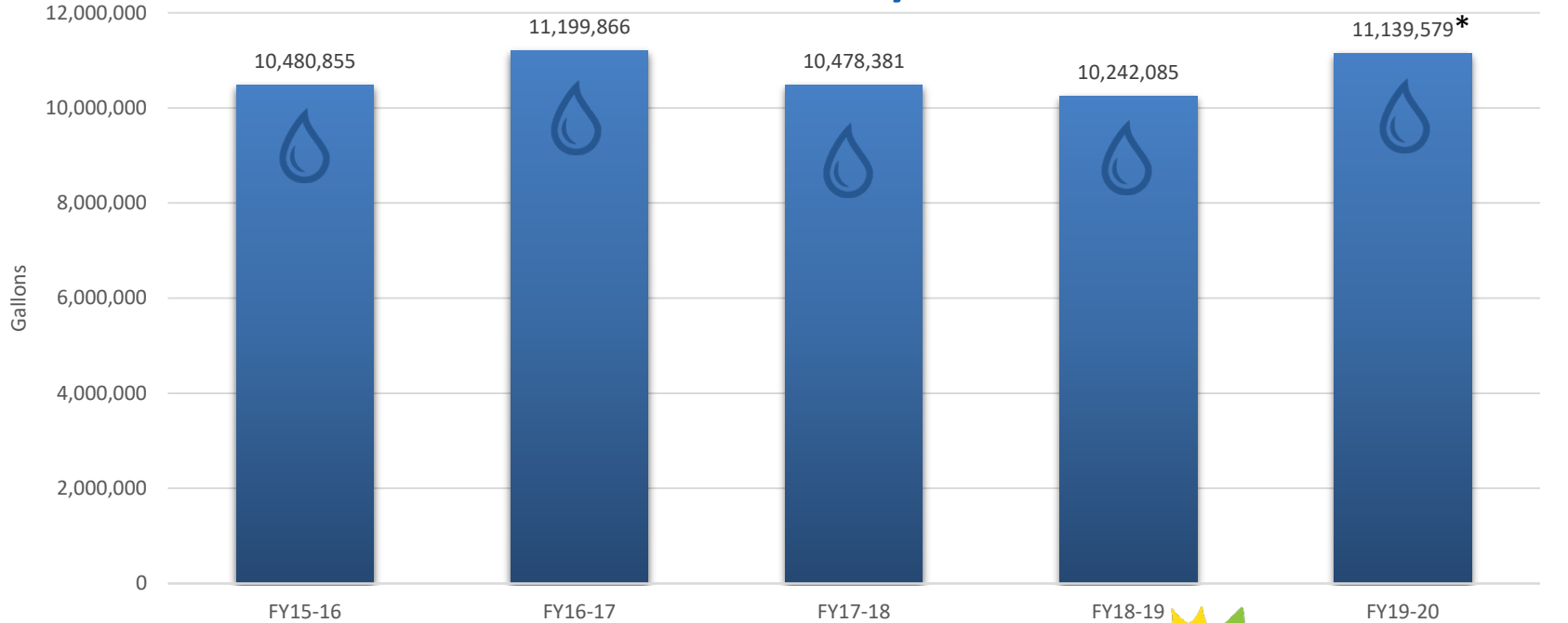
Key Performance Indicators



Monthly Purchases from Water Authority



Avg. Gallons/Day Purchased from Water Authority

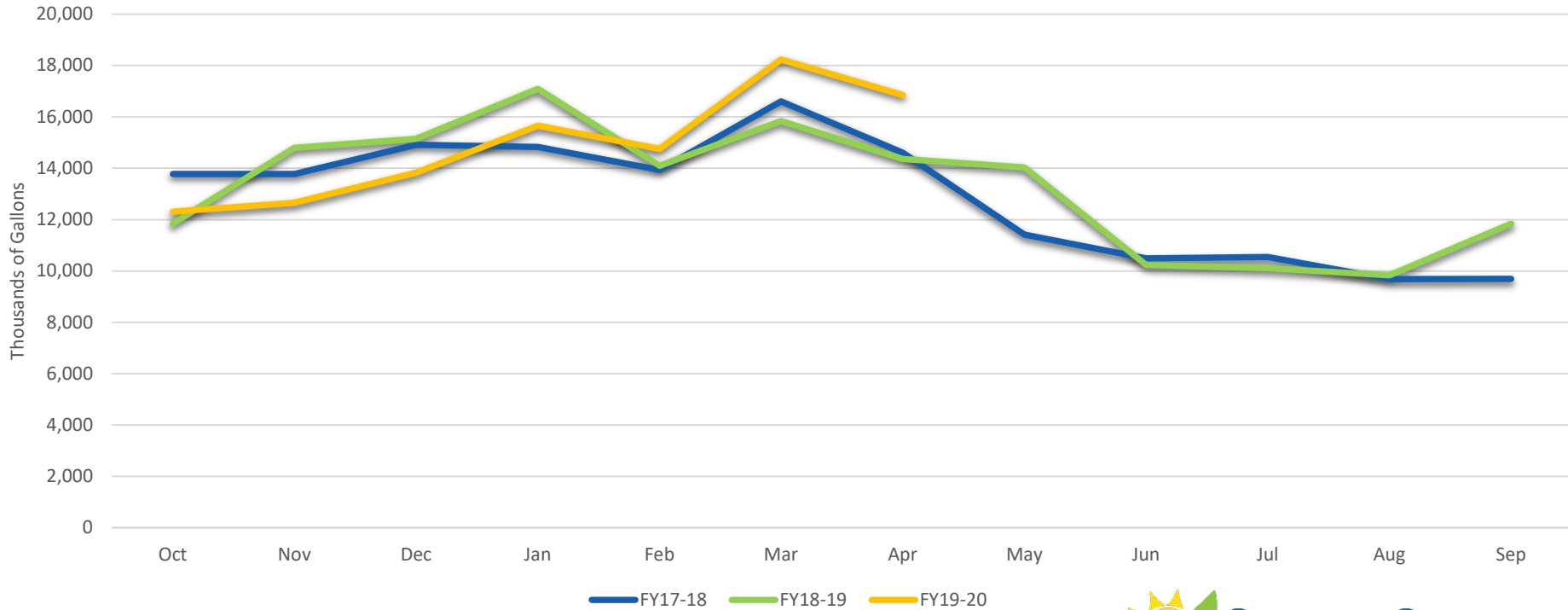


Allocation is 16.1 Million Gallons Per Day

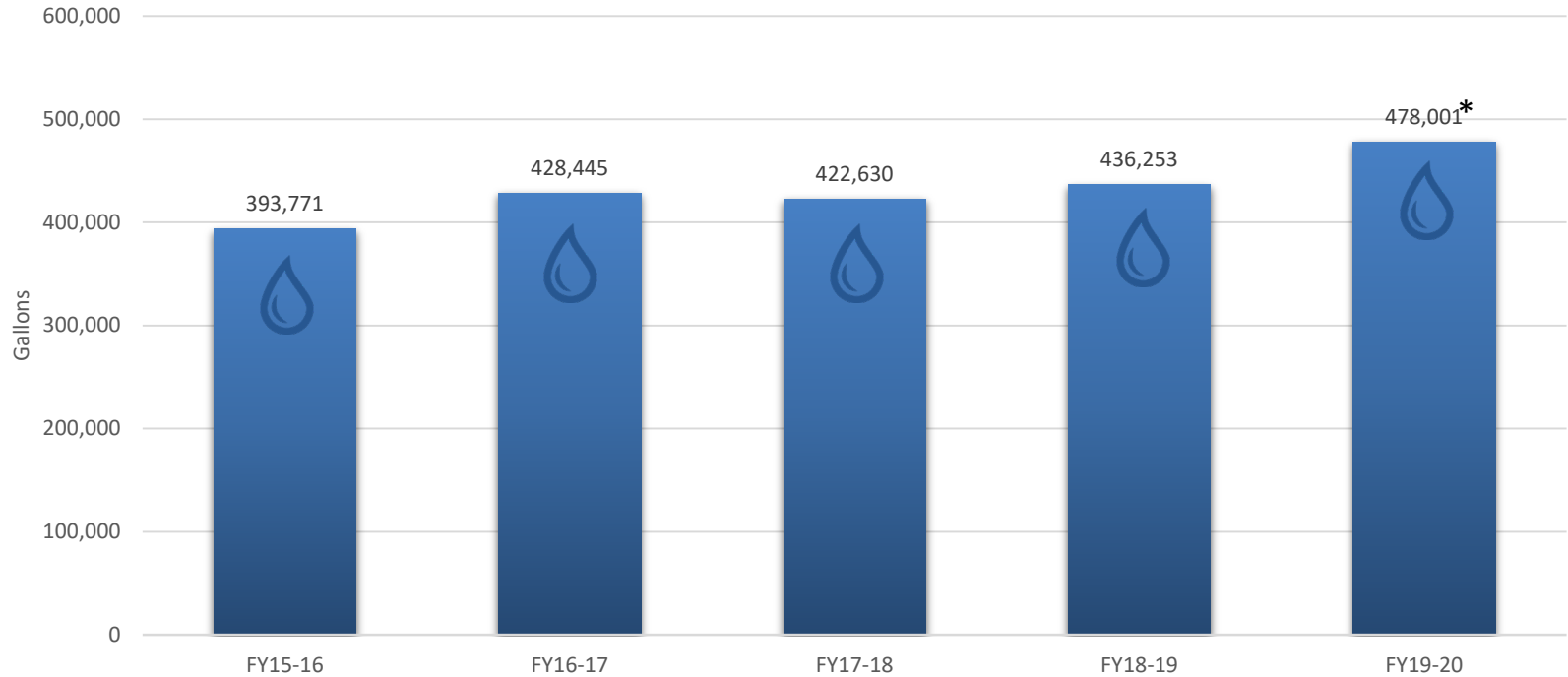
* Oct. – Mar. only



Water Produced at Burnt Store



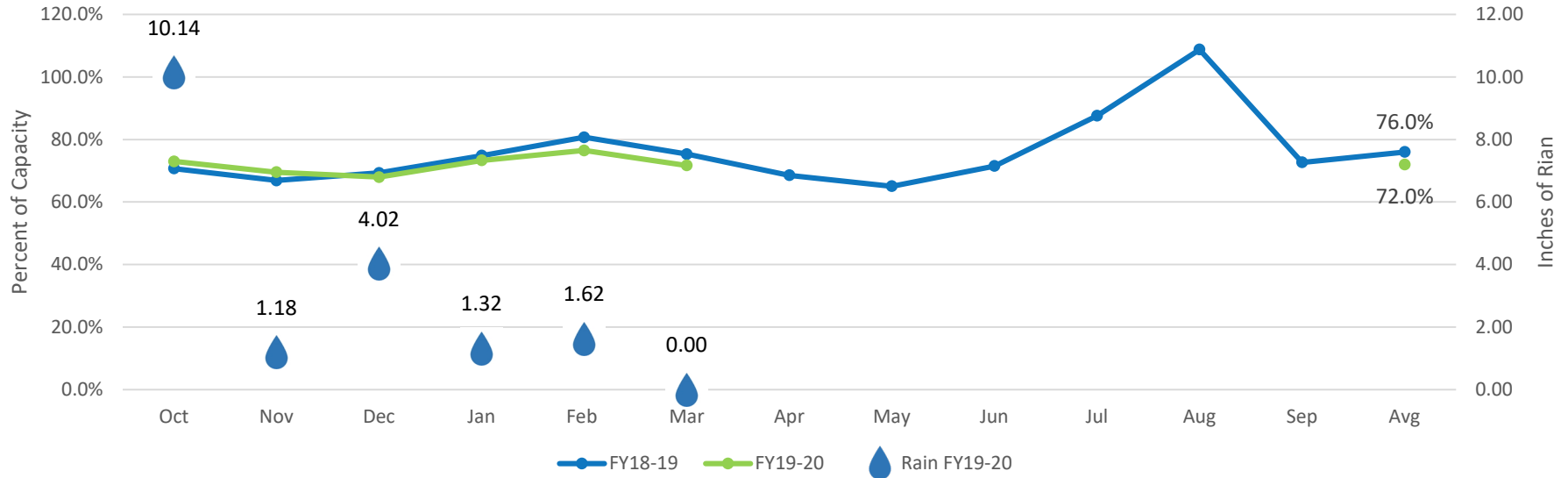
Burnt Store Avg. Gallons/Day Produced



Max 840,000 Gallons Per Day

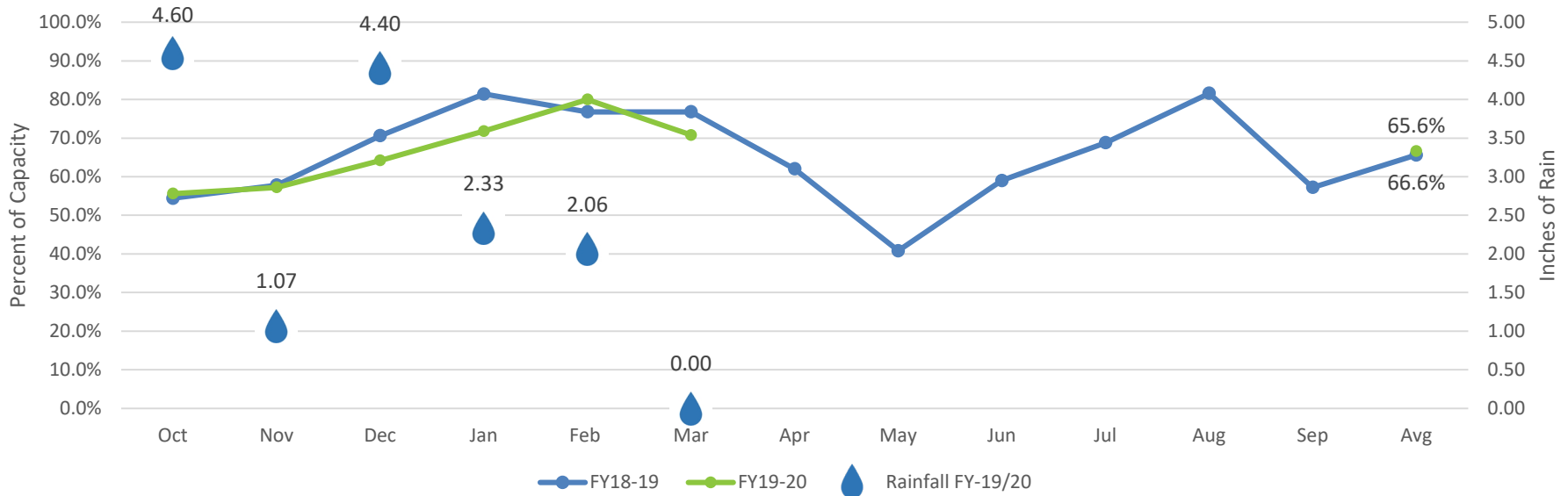
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East Port Water Reclamation Facility Percent of Capacity



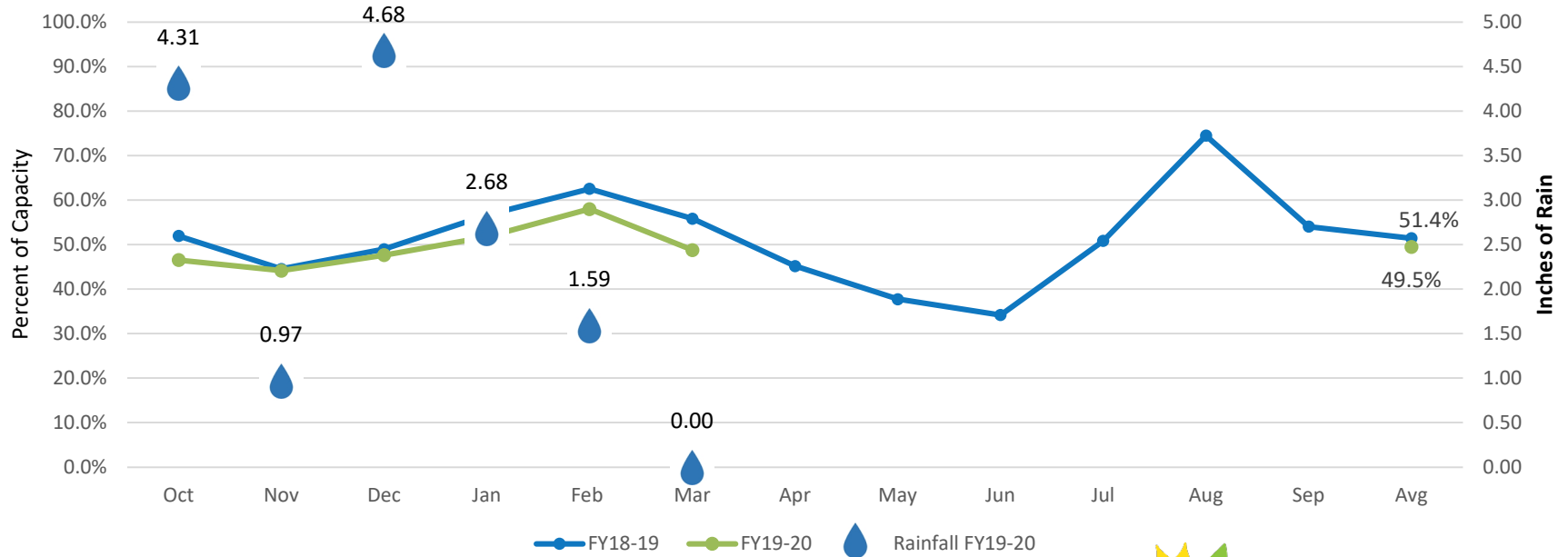
Burnt Store Water Reclamation Facility

Percent of Capacity

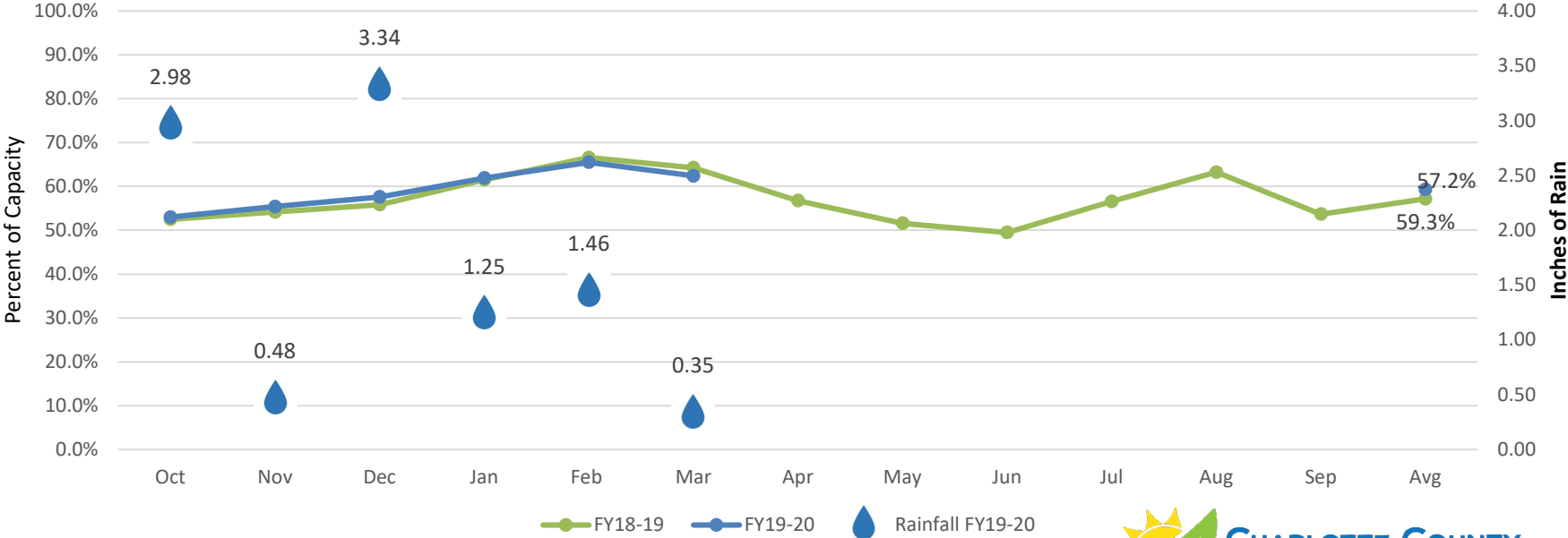


Rotonda Water Reclamation Facility

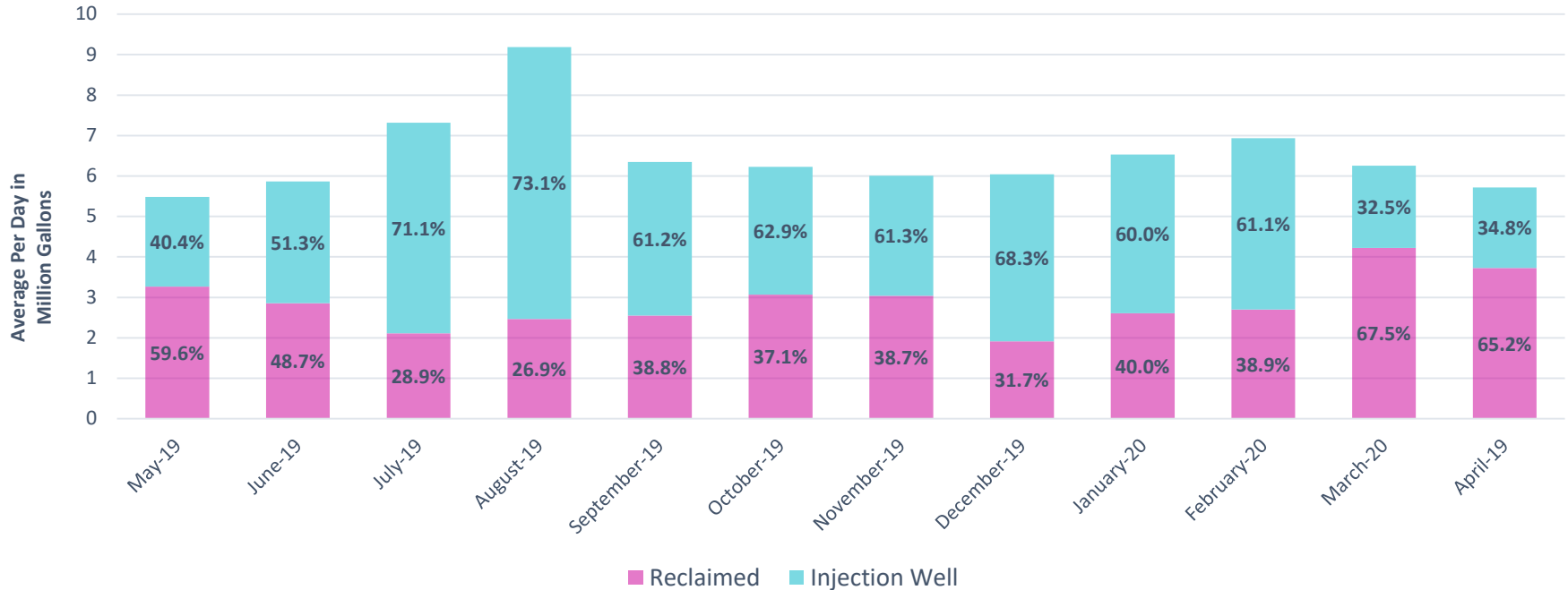
Percent of Capacity



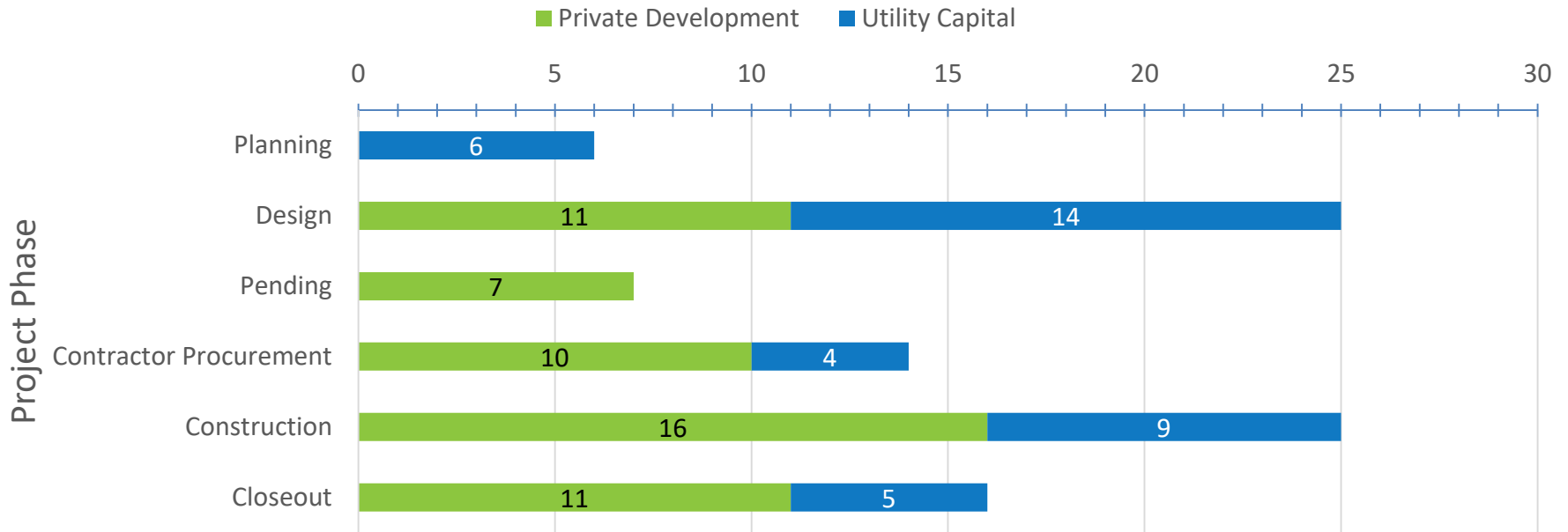
West Port Water Reclamation Facility Percent of Capacity



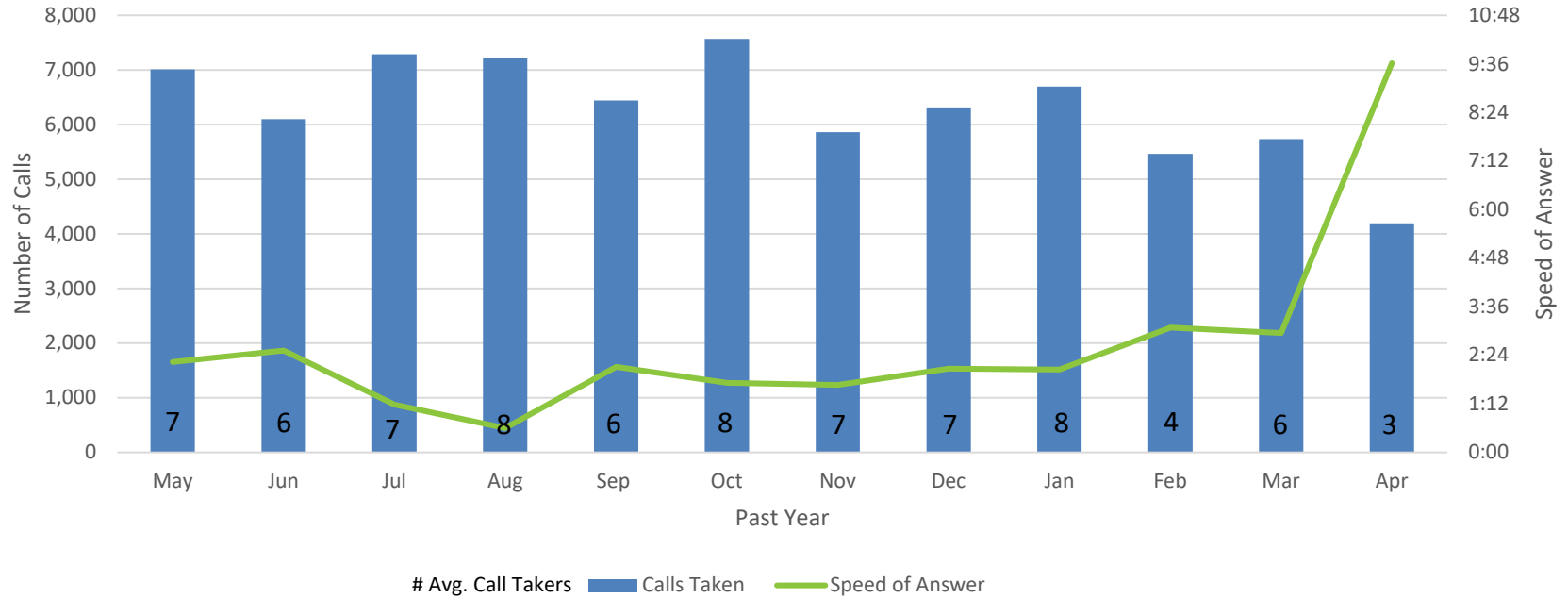
Reclaimed Production



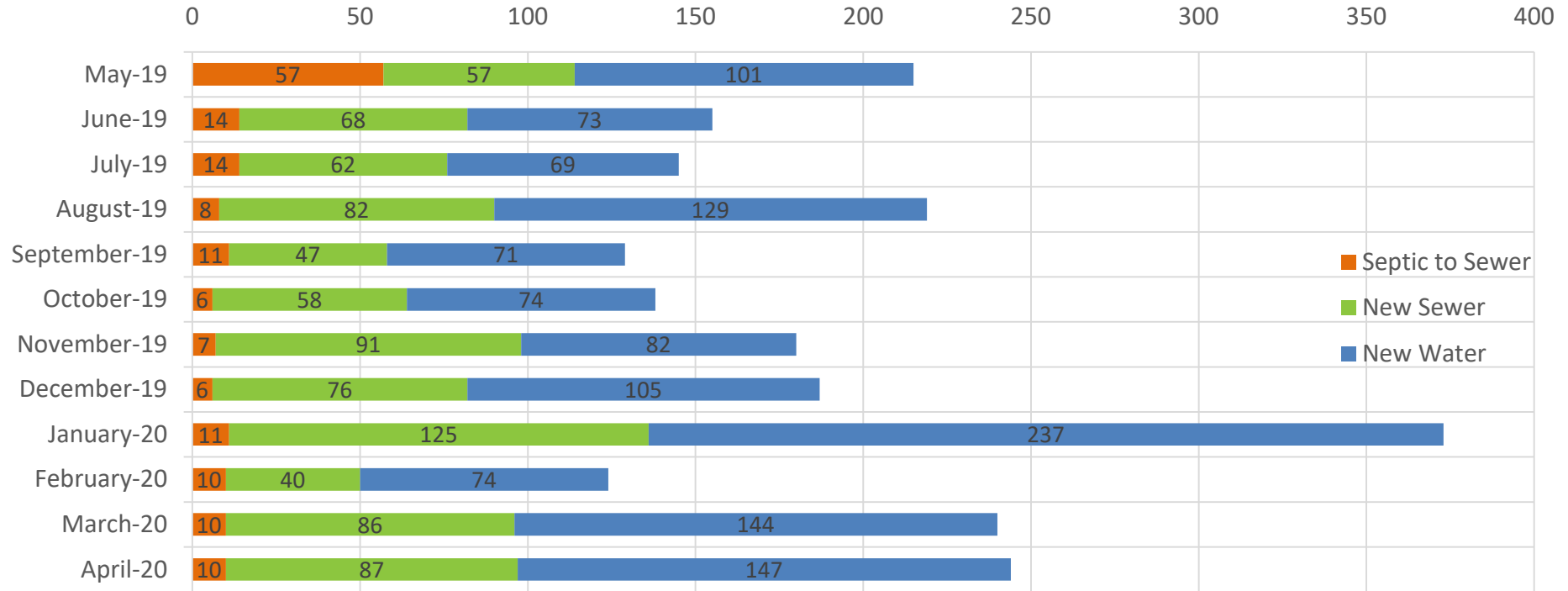
Engineering Projects



Call Center Data



New Connections

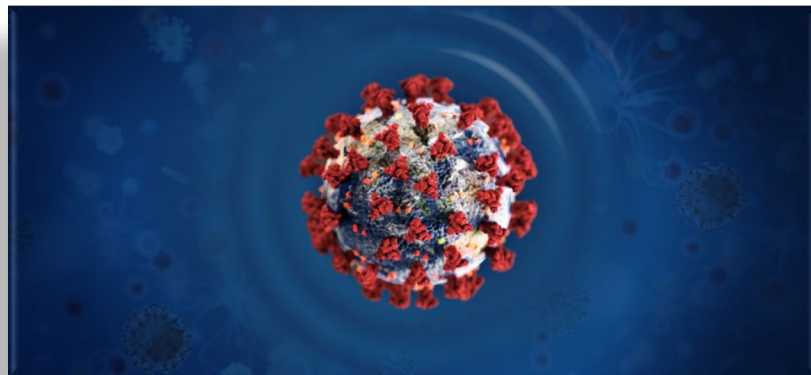


Updates



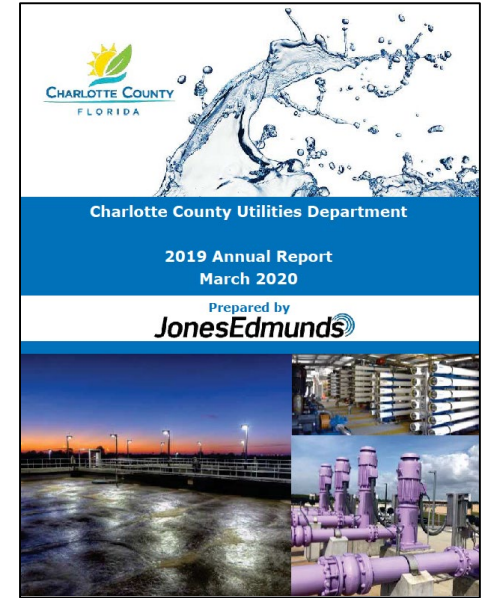
COVID-19 Response

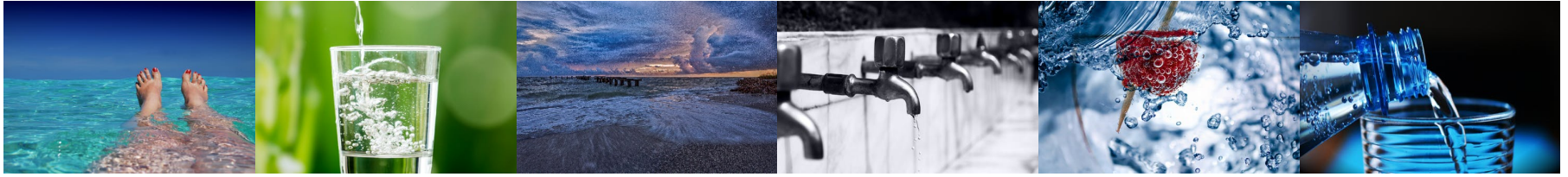
- Customer:
 - Suspended shut offs
 - Number
 - Plan to catch up
 - Suspend late fee
- Staff:
 - Staggered shift start times
 - Closed payment center
 - Depart from home
 - 50+ employees work from home
 - Hired temp staff
 - Joint Information Center Staff



Annual Report Review

- Administration
- Water Treatment Plants
- Water Distribution
- Wastewater Collection
- Wastewater Treatment Facilities
- Reclaimed Water Distribution System
- Engineering





Questions?

