

CHARLOTTE COUNTY TRANSPORTATION DISADVANTAGED AND PUBLIC TRANSPORTATION TRIP REPORT FISCAL YR 19/20

Month	Older Americans	Enhanced Mobility	Sr. Friends	TD Comm	Coord. Partners	Rural	Public Transit	FY19/20 Total Trips	FY18/19 Total Trips	FY 19/20 Variance
Oct-19	47	1,084	547	2,294	559	172	5,442	10,145	17,490	(7,345)
Nov-19	17	307	394	2,323	680	213	15,507	19,441	14,727	4,714
Dec-19	54	248	415	3,291	486	69	3,568	8,131	8,750	(619)
Jan-20	33	471	454	3,274	586	147	3,889	8,854	9,885	(1,031)
Feb-20	29	333	421	3,250	541	125	3,878	8,577	9,506	(929)
Mar-20	33	8	183	2,838	289	115	2,762	6,228	10,093	(3,865)
Apr-20	10	-	-	1,211	-	99	1,491	2,811	10,415	(7,604)
May-20	-	-	-	1,351	77	120	1,674	3,222	10,587	(7,365)
Jun-20	10	-	-	1,875	199	104	2,114	4,302	9,468	(5,166)
Jul-20	4	-	-	2,153	150	145	2,341	4,793	9,610	(4,817)
Aug-20	-	-	-	2,101	49	125	2,429	4,704	10,392	(5,688)
Sep-20	-	-	-	2,129	57	129	2,644	4,959	9,231	(4,272)
Total	237	2,451	2,414	28,090	3,673	1,563	47,739	86,167	130,154	(43,987)
Note: No Shows for 4th quarter- 258 trips										
Note: Public Transportation No Shows for 4th quarter- 425 trips										

Older Americans: Older Americans Act Human Services

Enhanced Mobility: Enhanced Mobility for Seniors and Individuals with Disabilities

Sr. Friends: Senior Friendship Centers

TD Comm: Transportation Disadvantaged Commission

Coordinated Partners: Non Profit Coordinated Trips

Rural: Rural Areas

November- Airshow Trips 5,505 - Waterfest Trips 5,873

CHARLOTTE COUNTY TRANSPORTATION DISADVANTAGED REVENUE REPORT FISCAL YR 19/20

Month	Older Americans	Sr. Friends	TD Comm	Enhanced Mobility 5310	Rural 5311	Total Revenue
Oct-19	\$ 191.76	\$ 6,074.20	\$ 33,090.00	\$ -	\$ -	\$ 39,355.96
Nov-19	\$ 69.36	\$ 4,201.55	\$ 33,090.00	\$ -	\$ -	\$ 37,360.91
Dec-19	\$ 220.32	\$ 4,710.70	\$ 45,184.00	\$ 33,560.67	\$ 13,620.21	\$ 97,295.90
Jan-20	\$ 134.64	\$ 4,818.03	\$ 45,178.00			\$ 50,130.67
Feb-20	\$ 118.32	\$ 4,570.85	\$ 45,178.00		\$ 10,359.69	\$ 60,226.86
Mar-20	\$ 134.64	\$ 1,945.46	\$ 44,133.40		\$ 6,238.54	\$ 52,452.04
Apr-20	\$ 40.08	\$ -	\$ 31,896.14			\$ 31,936.22
May-20	\$ -	\$ -	\$ 32,675.55			\$ 32,675.55
Jun-20	\$ 40.08	\$ -	\$ 34,752.46		\$ 14,226.48	\$ 49,019.02
Jul-20	\$ 16.32	\$ -	\$ 35,558.74			\$ 35,575.06
Aug-20	\$ -	\$ -	\$ 35,147.09			\$ 35,147.09
Sep-20	\$ -	\$ -	\$ 35,232.07			\$ 35,232.07
Total	\$ 965.52	\$ 26,320.79	\$ 451,115.45	\$ 33,560.67	\$ 44,444.92	\$ 556,407.35

Older Americans: Older Americans Act Human Services

Sr. Friends: Senior Friendship Centers

TD Comm: Transportation Disadvantaged Commission

Enhanced Mobility: Enhanced Mobility for Seniors and Individuals with Disabilities

Rural: Rural Areas

CHARLOTTE COUNTY TRANSIT NON PROFIT COORDINATED PARTNERS TRIPS REPORT FISCAL YR 19/20

Month	C.A.R.E.	Cultural Ctr.	Homeless Coalition	Vets	Total
Oct-19	106	165	100	188	559
Nov-19	19	174	305	182	680
Dec-19	52	142	135	157	486
Jan-20	51	184	203	174	612
Feb-20	23	179	190	177	569
Mar-20	25	82	91	116	314
Apr-20	-	-	-	-	-
May-20	49	-	28	-	77
Jun-20	74	-	125	-	199
Jul-20	-	-	163	-	163
Aug-20	10	-	46	-	56
Sep-20	12	-	46	-	58
Total	421	926	1,432	994	3,773

CHARLOTTE COUNTY TRANSIT QUARTERLY PURPOSE REPORT FISCAL YR 19/20

One-Way Trips By Trip Purpose	4th QTR FY 20	Total Trips FY20	Percent FY20
Medical	3,199	16,712	24%
Nutritional (Meal site + Grocery only)	2,393	13,367	19%
Education/Training/Daycare	1,820	9,274	13%
Employment	4,872	21,994	31%
Life-Sustaining/Other	1,489	9,690	14%
Trip Purpose Totals		71,037	100%

Nutritional: Anyone transported for reasons of receiving a meal, nutritional benefits or grocery shopping.

Nutritional: Grocery is Publix, Winn-Dixie, Aldi

Life-Sustaining/Other: Anyone transported for the purpose of conducting personal business (e.g. banks, social service offices, visiting spouse/parent in nursing home); shopping (excluding grocery shopping) social, or recreational reasons.

CHARLOTTE COUNTY TRANSIT UNMET TRIPS REPORT FISCAL YR 19/20

Unmet Trips October-December 2019	Medical	Nutritional	Education - Training	Employment	Other - Life Sustaining	Total
October	8	0	0	5	30	43
November	7	0	0	5	37	49
December	0	0	0	0	16	16
Quarterly Totals	15	0	0	10	83	108

Unmet Trips January-March 2020	Medical	Nutritional	Education - Training	Employment	Other - Life Sustaining	Total
January	0	0	0	0	11	11
February	2	2	4	3	32	43
March	4	0	9	3	6	22
Quarterly Totals	6	2	13	6	49	76

Unmet Trips April-June 2020	Medical	Nutritional	Education - Training	Employment	Other - Life Sustaining	Total
April	0	2	0	0	15	17
May	4	0	1	0	4	9
June	2	0	1	0	5	8
Quarterly Totals	6	2	2	0	24	34

Unmet Trips July-September 2020	Medical	Nutritional	Education - Training	Employment	Other - Life Sustaining	Total
July	0	0	1	0	6	7
August	2	0	0	2	6	10
September	3	0	0	3	6	12
Quarterly Totals	5	0	1	5	18	29

CHARLOTTE COUNTY TRANSIT COMPLAINT REPORT FISCAL YR 19/20

4th Quarter as of 9/30/2020

Type of Issue	Previous Quarter	This Quarter
Wrong Time/Date of Service		
Rude Employee or Operator		
No Timeslot available	1	
Wants Different Grocery Store		
Late Ride or Early		1
Missed Ride		
Safety Complaint	1	1
Vehicle Unsatisfactory		
Vehicle Operation		
Ride with Other People	1	1
Inappropriate Passenger Activity		
No Client Assist	1	
Policy Complaint	1	1
Phone- Long que (wait) time		
Co-pay		
Total Issues	5	4